

# Redefining Opportunities

## AREA COUNSELLOR

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As an area counsellor with Veterans Affairs, you can make a difference in the lives of Canadian heroes every day. Here's how:

#### The Job

Area counsellors are our direct link to clients and their families. As an area counsellor, you'll develop a unique and rewarding relationship with people, young and old, who have helped to make Canada a great nation. Your job will be to serve them and make sure they are receiving the best programs and services they need to live their lives to the fullest.

As a well-trained area counsellor, you know that each person's needs are unique. You'll listen to each client's concerns, observe their routine and environment and talk about what Veterans Affairs' programs best suit their needs. We have area counsellors at 39 points of service across the country. As a dedicated and caring case manager, you'll work to build both a relationship and trust with our clients and the communities that serve them.

#### The Focus

Area counsellors:

- Provide a direct link between Veterans Affairs and our clients and their families.
- Work with other health professionals, such as doctors, nurses, physiotherapists and occupational therapists, to assess client needs and develop effective case plans to meet those needs.
- Help Veterans function as independently as possible, both at home and in their community.

- Create and maintain effective networks and partnerships in their community.
- Travel throughout their assigned region to visit with clients.

#### The Qualifications

- University degree in nursing, social work, gerontology, psychology, or sociology, as well as experience in a relevant area.
- Ability to function effectively as part of an interdisciplinary team.

#### The Right Choice

If you want a challenging, rewarding and interesting career providing a valuable public service, we're ready for you! For more information on career opportunities at Veterans Affairs, visit [www.vac-acc.gc.ca](http://www.vac-acc.gc.ca).

This publication is available upon request in multiple formats.