

Veterans Affairs Canada (VAC) can help you with outpatient follow-up and discharge planning.

Clients Eligible for Services from VAC

- Veterans;
- Canadian Forces (CF) members; and
- Serving or former members of the RCMP.

VAC Services

Depending on each client's eligibility, VAC offers a range of services and benefits including:

- specialized services for clients with operational stress injuries (OSI) like depression, anxiety, or post-traumatic stress disorder (PTSD);
- health benefits such as medical, surgical, dental care, prescription drugs, hearing and vision aids and psychological counselling;
- the Veterans Independence Program, a national home care program providing support for grounds maintenance, housekeeping, personal care and certain changes to the home;
- long-term care for our older clients;
- case management; and
- a number of other health benefits, programs and services.

Please involve us early in discharge planning and outpatient follow-up as **we don't provide emergency service 24 hours a day, seven days a week.** Without prior notification, we cannot guarantee services and supports will be in place if a client is discharged on the weekend.

Veterans Affairs Canada looks forward to working with you to develop the best possible outpatient follow-up services for Veterans, Canadian Forces members and serving and former members of the RCMP.

How to Contact Us

Call us toll-free at **1-866-522-2122** for information on VAC services and benefits.

We are open **Monday to Friday from 8:30 a.m. to 4:30 p.m. local time.**

When possible, please obtain the client's permission and VAC client number before calling. This will help us serve you more quickly.

You can also visit our Web site at **www.vac-acc.gc.ca**

THE NEW
VETERANS
CHARTER
For CF Veterans and their Families



**Veterans Affairs Canada:
Support with Outpatient
Follow-Up**

Canada

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